

SYSTEMS DEVELOPER (CLIENT SUPPORT)

Role Overview

Amacue Limited is expanding its suite of enterprise technology solutions across multiple markets, including Debt Collection Systems, E-Commerce, Digital Payments, and Auction Platforms.

As our client developer Support personal, you will play a critical frontline role in ensuring smooth daily operations of these platforms by providing technical support, application troubleshooting, deployment assistance, and client environment maintenance under the supervision of our Technical Lead.

This role exists to strengthen Amacue's technical operations capacity as we scale deployments into client environments, ensure timely issue resolution and customer satisfaction, and develop internal talent capable of growing into roles in DevOps, Cybersecurity, or Systems Administration.

Key Responsibilities

- Provide first-level support to clients and internal users for our applications.
- Troubleshoot technical issues (login errors, system access, integration alerts).
- Assist in system deployments and updates on client-hosted environments.
- Support system monitoring, backup verification, and configuration.
- Ensure compliance with Amacue's Enterprise Deployment Policy & Security Protocols.
- Document deployment steps, configurations, and standard troubleshooting guides.

Qualifications and Skills

- Bachelor's degree or ongoing studies in Information Technology, Computer Science, or related field.
- Strong understanding of UI Frameworks like **Bootstrap**, **tailwind** and **Javascript**
- Strong understanding of **PHP** and **Laravel Framework**
- Experience with platforms like AWS and Digital Ocean is an added advantage
- Understanding of networking, databases, and client-server architecture.
- Basic familiarity with Linux/Windows servers, **Docker** and **Git** is an advantage.
- Strong analytical skills, attention to detail, and willingness to learn.
- Excellent communication and documentation ability.

Growth Path

Successful candidates will gain hands-on experience with enterprise systems and may grow into roles such as:

- IT Support Engineer
- DevOps Associate
- Implementation & Integration Specialist

Application Instructions

Interested candidates should submit:

- A CV highlighting relevant technical or academic experience
- A short cover letter outlining interest in enterprise systems and customer support
- (Optional) Examples of personal or academic IT projects
- **Email Subject:** System Developer(Client Support) – Amacue Limited
- **Send To:** info@amacue.com
- **Deadline:** 31-10-2025